

NEIGHBOURHOOD CENTRES

Blackheath Area Neighbourhood Centre
 Phone: 4787 7770
 Fax: 4787 7777
 Website: www.banc.org.au
 E-mail: community@banc.org.au
 Advocacy & Community Action
 Community Development
 No Interest Loans, Emergency food
 Group Activities & Mutual Support Groups
 Information; School for Seniors
 Out of School Hours Care; Vacation Care
 Photocopying, Fax, Internet access
 Meeting room facilities
 Volunteer Opportunities
 Community Access Program - disability support and day programs 4787 5684

Katoomba Neighbourhood Centre
 Phone: 4782 1117
 Fax: 4782 6304
 Website: www.kncinc.org.au
 E-mail: manager@kncinc.org.au
 Community Advocacy & Support
 Community Information & Referral
 Community & Cultural Development
 Community Noticeboard / Information / Meeting Rooms
 Community Service Access (photocopying, phone, fax)
 Community Visitors Scheme
 Community Education Programs
 Social Support Groups
 Counseling Services (Financial, Relationship)
 BM Home Modification & Maintenance
 Out of School Hours Care 47 822533
 Katoomba Volunteer Home Visiting Service (HACC)
 Vale St Social & Recreation Centre for Persons Living with Mental Illness 4782 1286

Mid-Mountains (Lawson) NC

Phone: 4759 2592
 Fax: 4759 1056
 Website: www.mnmc.org.au
 E-mail: info@mnmc.org.au
 Volunteer Home Visitors
 Getting Around in Community Project
 Lawson Festival, Community Gardens
 Community groups and courses
 Advocacy & Community Action
 BM Palliative Support Service 47 593001
 Exercise Classes
 Information & Notice Board
 No-interest loans scheme NILS
 Photocopying, Fax
 Support community groups / activities Primary Carers Support Groups

Winnalee Neighbourhood Centre

Phone: 4754 4050 TTY phone 4754 5050
 Fax: 4754 4607
 E-mail: wincntre@tpg.com.au
 Advocacy & Community Action
 Emergency Food Relief
 Meeting Rooms
 No Interest Loans Scheme NILS
 Occasional Childcare
 Photocopying, Fax
 Rec/Educ/Craft Groups
 Breast Cancer /Aspergers Support Groups
 Volunteer Opportunities

Springwood Neighbourhood Centre

Phone: 4751 3033
 Fax: 4751 6957
 Website: www.sncc.org.au
 E-mail: manager@sncc.org.au
 Advocacy & Community Action
 Kinship Carers
 Emergency Relief
 BM Talking Gazette
 Photocopying, Fax, Public Access Computers
 Meeting Rooms
 Drop-in Coffee Lounge,
 Community Education
 Open Door – seniors leisure
 Community Visitors Scheme
 Volunteer Home Visiting (HACC)
 Volunteer Opportunities
 Tandra OOSH
 Exercise classes

Lower Mountains Neighbourhood Centre

Phone: 4739 1164
 Fax: 4739 4863
 Website: www.lmnc.org.au
 E-mail: admin@lmnc.org.au
 Community information and referral
 Counselling services - Family & Adolescent, Relationship, Financial
 Free legal outreach and tenancy clinic
 Social support groups and community education programs
 Computer courses for Seniors
 No Interest Loans Scheme (NILS) for low income earners
 Volunteer transport services - medical & shopping for frail aged residents
 Community services - photocopying, fax
 Volunteer Home Visitors / social support, library (HACC)
 Volunteer opportunities

Mountains Outreach Community Services (MOCS)

Phone: 4758 6811
 Fax: 4758 6477
 Website: www.mocs.org.au
 E-mail: admin@mocs.org.au
 Children's Services Development
 Community Development
 Occasional Childcare BMOCCS
 Mobile Minders 4758 6833
 Parenting Young 4758 6811

Mountains Community Resource Network (MCRN)

Phone: 4759 3599
 Fax: 4759 3299
 Website: www.mcrn.org.au
 E-mail: support@mcrn.org.au
 Mountain wide community development resources, advocacy and social policy for community organisations
 BM Community Interagency
 Raising Awareness of Mental Health Issues
 Mountains Multicultural Interagency
 Co-ordination & collaboration strategies
 Meeting Room and Equipment loan
 Support for social justice groups

This agency checklist was produced by
Mountains Community Resource Network
support.mcrn.org.au

Learning & Development 9620 7094

BLUE MOUNTAINS CITY COUNCIL

Phone: 4780 5000 Fax 4780 5562

E-mail: initialsurname@bmcc.nsw.gov.au

Community Services Development:

Manager, Community 4780 5540
 Aged and Disability SDO 4780 5546
 Children's SDO: 4780 5542
 Arts & Cultural SDO: 4780 5544

Youth SDO: 4780 5545
 ATSI 4780 5560
 Social Planner 4780 5446
 Community Facilities 4780 5425
 Education for Sustainability 4780 5739

COMMUNITY HEALTH SERVICES

Nepean Blue Mountains Local Health Network

Referrals to Specialist Teams:
 Mental Health Access Team: 1800 650 749
 Drug and Alcohol Services: 4734 1333
 VAN & Sexual Assault Services: 4734 2512
 BM Sexual Health and HIV Service 4784 6560
 Child & Family Health: 1800 222 608
 Chronic & Complex/ACAT/Day 1800 013 101
 Dental Clinic: 4751 0120
 NBMLHN Multicultural Health 4734 1600

Katoomba Community Health Centre

Phone: 4782 8201 for Child and Family Health
 Phone: 4782 2133 for Mental Health Services
 Fax: 4782 5259

Early Childhood Health nursing
 New Parents' Groups
 Counseling
 Hearing Clinic-children
 Drug and Alcohol Counseling
 Women's Health
 Mental Health Services
 Needle & Syringe program

Lawson Community Health Centre

Phone: 4759 8700
 Fax: 4759 2378

Aboriginal Community Education / Health
 Community Nursing – extended care
 Aged Care Assessment Team ACAT
 Counseling – Bereavement
 Dementia Care
 Occupational Therapy
 Palliative Care Services
 Physiotherapy & Speech Therapy – adults

Springwood Community Health Centre

Phone 4751 0100
 Fax 4751 0188

Child and Family Health nursing
 New Parents' groups
 Hearing Clinic-children
 Occupational Therapy, Speech Pathology-children
 Counseling
 Women's Health
 Mental Health Services
 Needle and Syringe program

Hospitals

Nepean 4724 2000 4732 3752
 Katoomba 4784 6500 4780 6480
 Springwood 4724 6700 4751 4117

ABORIGINAL AND TSI

BM Aboriginal Culture & Resource Centre – (BM ACRC) 4782 6569 4782 4349
 Gundungurra Tribal Council 4782 9354
 Link-Up NSW 4759 1911 4759 2607
 BMCC ATSI Development Officer 4780 5560
 Aboriginal Health Liaison Worker 4759 8700 4759 8740
 Darug Aboriginal Medical Service 9832 1356 9625 4152
 ANTaR (Australians for Native Title 4759 3599 or

& Reconciliation) BM Branch 4758 6811

AGED AND HACC SERVICES

Aged Care Assessment Team referrals 1800 013 101
 Nepean Multicultural Access Project 4732 6301 4721 1510 Frail /
 Aged Day Centres: 1800 013 101
 Community Aged Care Program 4739 1454
 Great Community Transport 4759 2403 4759 2444
 BM Community Options 4751 7617 4751 7615
 Commonwealth Carelink 1800 052 222
 Dementia Day Care 4757 2689
 Homecare – referrals 1800 350 792
 Katoomba-Leura Senior Citizens 4782 1174
 Blue Mountains Food Services 4759 2811 4759 2833
 Home Modification & Maintenance 4782 1117 4782 6304
 Volunteer Home Visitors (see Neighbourhood Centres)

ACCOMMODATION & HOUSING

Wentworth Community Housing 4782 6479 4782 4539
 Housing NSW 4721 6411 4721 6450
 Open House Foster Care Services 4751 3105 4751 5370
 Katoomba Youth Refuge 4782 3646 4782 3646
 Blue Gum Women's Housing 4782 3553 4782 9624
 Wimalah Women's Refuge 4782 9158 4782 4285
 Youth Housing Scheme 4782 1288 4782 3646

COMMUNICATION

Local Radio2BLU-FM 4782 2490 4782 6699
 BM Gazette 4751 1955 4751 5556

DISABILITY SERVICES

Disability Forum 4780 5546 4780 5562
 BANC Community Access 4787 5684 4787 7777
 BM Residential Services 4782 6283 4782 6291
 Commonwealth Carelink 1800 052 222
 Connect Child & Family Services
 Early Childhood Intervention 4758 9966 4658 9988
 Lapstone Pre-School 4739 2737
 Eloura Industries 4751 5266 4751 6021
 BM Recreation & Respite 4751 9041 4751 9042
 PADP (Disability Aids) 47571002 9318 1372
 Kirinari Community Services 4782 9371 4782 9324
 Syd-West Personnel 4751 6800 4751 6773
 Anglicare Disability Support 9832 2300 9832 1934
 Penrith Disability Resource Centre 4735 2026 4722 8168

DRUG & ALCOHOL REHABILITATION

Drug and Alcohol Intake Service 4734 1333
 Drug & Alcohol Services Directorate 1800 422 599

EDUCATION

TAFE Blue Mountains 131870
 TAFE Blue Mountains Outreach 4753 2039
 Katoomba Day & Evening College 4782 3532 4782 5065
 University of Western Sydney 4736 0222

EMPLOYMENT TRAINING

Max Employment 4752 2200
 Campbell Page 4780 7377
 Nova Employment (Katoomba) 4782 9099
 Nova Employment (Springwood) 4751 7642
 Wise Employment 4782 5199
 Breakthrough 4722 6383

GOVERNMENT

BM City Council 4780 5000 4780 5555
 Centrelink – 13 10 21
 Child Support Agency 131272
 Department of Family and Community Services
 Community Services (Katoomba CSC) 4782 8500 4782 2905
 Community Services (Penrith CSC) 4722 7300 4722 7399
 Community Services Nepean (Partnerships and Planning) 4722 7400 4722 7499
 Department of Fair Trading 13 32 20
 Housing NSW 4721 6411 4721 6450
 Department for Industrial Relations 13 16 28
 Workplace Relations & Sml Bus 9282 0888
 Sydney West Area Health Service 4724 2120
 Department of Veteran Affairs 1800 257 251
 Probation and Parole 4782 2944 4782 4802
 State Member of Parliament,
 Roza Sage MP 4751 3298 4751 1245
 Federal Member of Parliament
 The Hon. Louise Markus MP 4577 2631 4577 2640

HEALTH (also see over)

ACON WEST and CSN 92062054 9891 2088
 Chronic & Complex/ACAT 1800 013 101
 Health Promotion 4734 2022
 Needle Clean Up Hotline 1800 633 353
 BM PLWHA 4782 2119 4782 2119
 HIV Prevention Team 4734 3877 4734 3865
 BM Women's Health & Resource Centre 4782 5133
 Blue Mountains GP Network 4758 9711 4758 9722
 BM Palliative Support Service 4759 3001

INCOME & FINANCES

Elizabeth Evatt Community Legal Centre 4782 4155
 Credit Line Financial Counselling 1800 467 941
 NILS No Interest Loans WNC and MM, LM, BA Neighbourhood Centres 4754 4050
 Centrelink 13 10 21

INFORMATION

Neighbourhood Centres:
 Blackheath Area 4787 7770 4787 7777
 Katoomba 4782 1117 4882 6304
 Mid-Mountains 4759 2592 2759 1056
 Winnalee 4754 4050 4754 4607
 Springwood 4751 3033 4751 6957
 Lower Mountains 4739 1164 4739 1362
 WESTIR (Data & Stats) 9622 3011
 TRI Community Exchange 4721 1866 4721 1510

LAW & JUSTICE

Elizabeth Evatt Community Legal Centre and Court Support Service 4782 4155 4782 4384
 Penrith Family Centre Family Law 4720 4999
 Legal Aid Hotline 1800 806913
 Community Justice Centre 4732 1933 4731 3578

Court House – Katoomba 4782 5500 4782 2664
 Probation & Parole 4782 2944 4782 4802
 Legal Aid Commission 4732 3077 4721 0572

MATERIAL & PRACTICAL AID

BM Family Support 4782 1555 4782 9120
 LM Family Support 4739 5963 4739 9086
 Salvation Army 4782 6683 4782 9251
 St Vincent de Paul:
 Katoomba 4782 1068 4782 6490
 Springwood 4751 2271 4751 5660
 Blaxland 4739 6990
 Centrelink – 13 10 21

MIGRANTS & NESB PEOPLE

Nepean Migrant Access (Casework) 9833 2416

Mountains Multicultural Interagency 4759 3799
 Centrelink Migrant Resources 4723 7492
 SWAHS Multicultural Health 4734 1600
 Telephone Interpreting 13 14 50

PERSONAL & FAMILY SERVICES

BM Family Support 4782 1555 4782 9120
 Gateway Family Services 4739 5963 4739 9086
 Gunedoo Child and Family Trauma & Counseling 4782 5326 4782 4727
 Connect Child & Family Services 4758 9966 4758 9988
 Lifeline 4731 6571
 Macquarie Counseling Service 4751 4154
 Mountains Care Inc 4739 9011
 People with HIV/AIDS 4782 2119
 Uniting Counseling Service 4751 3951 4751 7394
 Credit Help Line 1800 808 488
 Veterans Affairs Network 9893 9892
 Kinship Carer Regional Project 4751 3033

REGIONAL PEAK Agencies

Western Sydney Community Forum WSCF 9687 9669 9687 8665
 Local Community Services Association LCSA 1800 646 545 9660 2044 9660 4844
 FamS 9692 9999 8512 9866
 PWD Inc 1800 422 015 9319 6622 9318 1372
 NCOSS 9211 2599 9281 1968
 TRI Community Exchange 4721 1866 4721 1510
 YAPA 1800 627 323 9281 5522 9281 5588
 WSROC 9671 4333
 WESTIR 9622 3011

WOMEN

BM Women's Health & Resource Centre 4782 5133 4782 6450
 Penrith Women's Health Centre 4721 8749
 Blue Gum Women's Housing 4782 3553 4782 9624
 Wimalah - Domestic Violence Support 4782 9158 4782 4285
 Women's Domestic Violence Court
 Advocacy Service 4782 4155 4782 4384

YOUNG PEOPLE

Youth centres:
 Mid Mtns Youth Centre 4759 1012 4759 1287
 Mountains Youth Services Team (MYST)
 UM Youth Project (MYST) 4782 2875
 Mountains Youth Support (MYST) 4782 6562
 LM Youth Project (MYST) 4751 1005
 Winnalee Youth Service (MYST) 4754 5125 4754 5606
 Mountains Youth Recreation (MYST) 4782 6562

Adolescent & Family Counsellors

Upper Mountains (MYST) 4782 4436 4782 9106
 Lower Mountains (MYST) 4754 5411 4754 5606

Accommodation:

Blue Mountains Youth Accommodation and Support Service
 Katoomba House 4782 3646
 Springwood House 4751 3105
 Youth Housing Scheme 4782 1288 4782 3646
 Warehouse Youth Health 4721 8330 4731 6787
 Wesarc D&A 4732 1999
 Youth Services Network 4780 5545
 Youth Justice Conferencing 4732 3247
 Fusion BM 4759 2855
 Kid's Help Line 1800 551 800

AGED CARE HOMES

Anita Villa – Katoomba 4782 6255
 Buckland – Springwood 4751 2067 4751 2107
 Edinglassie – Emu Plains 4735 3266 4735 2899
 Martyn Claver – Leura 4784 1281 4784 1281
 Morvan Gardens 4784 3366
 Ritz – Leura 4784 1201 4784 1282

CHILDREN'S SERVICES

BMCC Child & Family Services DO 4780 5542
 Learning & Development 9620 7094
 Early Intervention Family Workers 4782 1555 4739 5963
 Lapstone Pre-school Early Intervention: 4739 2737
 Parenting Young Project 4758 6811
 Playgroup NSW 1800 171 882 OR 9604 5513
 Connect Child & Family Services: *Possum Preschool; Early childhood intervention services, Supported playgroups, Transition to School programs, Toy and Parent Resource Libraries; BM Consortium Early Intervention* 4758 9966 4758 9988
 Family Day Care: *provides day care plus early morning and evening care; occasional, casual, vacation, emergency, overnight, and shift work care; before and after school care; and In Home care* 4780 5280

Long Day Childcare

Mt Victoria 'Possums Patch Hub' 4787 1202
 Katoomba Children's Cottage 4782 2156
 Katoomba "Orange Emu" 4782 5195
 Leura Childcare Centre 4784 2472
 Hazelbrook "Hazelwood" (Connect) 4758 7382
 Springwood "Carinya" 4751 4473
 Springwood "Munchkins" 4751 1569
 Winnalee "Bunya" 4754 3065
 Blaxland "Euroka Centre" 4739 3688

Occasional Care

Mikayla Occasional Care 4782 4220
 BMOCCS 4758 6811
 Mobile Minders 4758 6833